

GETTING STARTED WITH SONAR

**For CMR filers
(Updated on 6 Sept 2018)**

INTRODUCTION AND CONTENTS

Introduction

In August 2018, the STRO Online Notices And Reporting platform (SONAR) replaced the Suspicious Transaction On-Line Lodging System (STROLLS) to allow electronic submission of Suspicious Transaction Reports. SONAR is also the consolidated platform to allow electronic submission of Cash Movement Reports (Form NP 728) and Cash Transaction Reports (Form NP 759). This guide serves to inform Cash Movement Report (Form NP 728) filers on the functions of SONAR and how they can use SONAR to electronically submit Cash Movement Reports.

Getting Started

To begin, access SONAR through the [Police E-services webpage](#) for businesses.

Select "STRO Online Notices and Reporting Platform (SONAR)".

Select "Login via CorpPass". You will be redirected to the CorpPass sign in page.

1. Fill in your CorpPass credentials
2. Click "Login".



Do not bookmark this CorpPass login page because this is a redirected link. Always access SONAR via the Police E-services webpage.

From 1 Sep 2018, CorpPass will be the only login method for G2B transactions
Other login methods will not be accepted for online corporate transactions with the government. IRAS digital services will also be available by then. Register for CorpPass now to prevent any disruption to your business transactions!

Log in with CorpPass

1

UEN/ENTITY ID

CORPPASS ID

Password

Remember Entity ID

Forgot [Entity / CorpPass ID](#) or [Password](#)

2

Cancel Login ▶

Click on the relevant section you would like to know more about.

USER ADMINISTRATION

General Information on SONAR User Rights

Apply for Administrator User Right

Create Non-Administrator Users

Search, Edit and Delete Users

REPORT FILING & BULLETINS

Submit Cash Movement Reports (NP 728)

Search and Void Submitted Reports

View Bulletins and Alerts

SONAR Technical Requirements

GENERAL INFORMATION ON SONAR USER RIGHTS

SONAR User Rights

There are 3 main user rights on SONAR – Submitter, Reviewer and Administrator. Each SONAR user can hold any combination of the 3 user rights.

	SUBMITTER	REVIEWER	ADMINISTRATOR
Submit Reports	Yes	No	No
Search, View and Void past Reports	Yes (for own submissions)	Yes (for all submissions in the organisation)	No
Manage SONAR user accounts	No	No	Yes
Approval required from STRO?	No	No	Yes (Need to submit application)



Users can hold a combination of user rights. If you are a submitter and reviewer, you will be able to submit reports **and** search for all reports submitted by the organisation.

ADMINISTRATOR APPLICATION

Each organisation can only have a maximum of **2** users holding the Administrator user right. Before you apply as an Administrator, please ensure that you have the following:

1. A valid CorpPass account (to register for CorpPass, please visit <https://www.corppass.gov.sg>)
2. Access to SPF Digital Services (Your entity's CorpPass Admin should assign users to "SPF E-services (G2B)")
3. Coloured copies of the following documents (to be submitted on SONAR):
 - a. **Authorization letter** with company letterhead (signed by Head of Compliance or above*)
 - b. Signatory's **photo ID** (front & back)
 - c. If the Signatory is an ACRA-listed Director/Partner, please provide the **company's ACRA Profile**



** If you are an ACRA-listed Director/Partner (except for sole proprietors), the authorization letter needs to be endorsed by another ACRA-listed Director/Partner of the same company.*

The following pages contains detailed steps on how to apply for the administrator user right on SONAR. Please note that turnaround time for approval may take up to **10 working days**.

APPLY FOR ADMINISTRATOR USER RIGHT

Applying for Administrator rights

You should see the following Homepage after logging in if you are an unregistered user. You will notice that you are unable to view Bulletins and unable to submit Suspicious Transaction Reports.

1. Click on “[Apply for Administrator Rights for self](#)” under the Account Registration menu

The screenshot shows the SONAR user interface. At the top, there is a 'Home' link and a 'Log out' button. The SONAR logo is prominently displayed, with the tagline 'STRO Online Notices And Reporting platform'. Below the logo, user information is shown: Name: Your Name, Name of Company: Your Company's Name, and You are assigned as: Unregistered. The main content area is divided into two columns. The left column is titled 'Report Menu' and contains links for 'Upload Report', 'View Bulletins', 'Search Submitted Report', 'Account Registration', 'Blank Report Template(s)', 'Cash Movement Report (CMR-NP728)', and 'Cash Transaction Report (CTR-NP759)'. The 'Account Registration' section is highlighted with a red box and a circled '1', with a red line pointing to the 'Apply for Administrator Rights for self' link. The right column is titled 'Bulletins' and contains the text 'Please register as a SONAR user to view bulletins/alerts.'. A red callout box with an exclamation mark is positioned over the 'Bulletins' section, containing the text: 'Only registered users will be able to view bulletins and download report templates for Suspicious Transaction Reports'.

You will not be allowed to proceed on with your registration if your organisation already has 2 Administrators. The following prompt will appear. At least 1 of the existing Administrators will have to deactivate his/her SONAR account for a new user to apply as Administrator.

The screenshot shows an 'Information' dialog box with a close button (X) in the top right corner. The text inside the dialog box reads: 'You are unable to access this function as each organisation can only have a maximum of 2 users holding Administrator rights. Please approach your Administrators if you want to change your role.' At the bottom right of the dialog box, there is a 'CLOSE' button.

APPLY FOR ADMINISTRATOR USER RIGHT

Administrator Registration – Personal Particulars

1. Complete your Personal Particulars. You may notice that some items have been auto-populated from your CorpPass credentials
2. Select your required User Rights (If you select all three User Rights, you will be able to access all functions on SONAR) and fill in your organisation’s address details
3. Click “NEXT”

Administrator Registration

* Required

Personal Particulars

1

CorpPass ID *			
Identification Type *	NRIC	Identification No. *	SXXXXXXXX
Full Name *	Name of SXXXXXXXX	Email Address *	
Department		Designation *	
Office Contact No. *	65	Date of Birth *	

! Please provide a valid email address as the outcome of your application will be sent to the email address provided here.

Company Information

2

Company Name	Name of T44444444D	UEN	T44444444D
User Rights *	<input type="checkbox"/> Administrator <input type="checkbox"/> Reviewer <input type="checkbox"/> Submitter		

! Some fields will be auto-populated according to your CorpPass profile.

Address

Postal Code *		Block/House No. *	
Street *		Building Name	
Floor-Unit	Floor number	Unit number	

CANCEL

3 NEXT

APPLY FOR ADMINISTRATOR USER RIGHT

Administrator Registration – Select Institution and Business Type

Select the applicable Institution and Business Type that applies to your organisation. This includes business activities that your organisation is licensed to carry out.

1. Select an applicable Institution Type
2. Select an applicable Business Type - you may use *Ctrl* or *Shift* keys to select multiple items
3. Click “ADD”
4. Select another Institution and Business Type, if your company operates in more than one business activity.

Institution / Business Type Assignment

Please add all Business Types applicable to your Institution Type.
The selections made in the new Administrator will replace past selections and will affect the types of reports your institution is able to file.

UEN T44444444D

1 Institution Type Money Changer and Remittance Agent

2 Business Type Money Changer
Remittance Agent
Money Changer and Remittance Agent

! If your institution type does not have any business type, you may skip to step 3.

3 ADD

The Institution and Business Types will be added to the list at the bottom of the screen.

5. To remove an Institution Type/Business Type, click “Remove”
6. After adding all the applicable Institution Type and Business Type that applies to your organisation, click “NEXT”

Institution Type	Business Type	
Money Changer and Remittance Agent	Money Changer	5 Remove

CANCEL BACK

6 NEXT

! Institution Type and Business Type affects what bulletins your organisation will receive

APPLY FOR ADMINISTRATOR USER RIGHT

Administrator Registration – Supporting Documents

Supporting documents are required for users applying to be Administrators. Please follow the instructions on the types of supporting documents required. If insufficient or erroneous documents are provided, the application will be rejected and fresh applications will have to be submitted.

1. Click “ADD” to upload supporting documents. Use the checkboxes and click “DELETE” to remove uploaded documents
2. Click “SUBMIT” when all the necessary supporting documents have been uploaded
3. A confirmation prompt will appear. Click “YES” to proceed.

Upload Supporting Document

Please submit **coloured copies** of the following:

1. **Coloured** copy of authorisation letter with company letterhead (signed by Head of Compliance or above*)
2. **Coloured** copy of the signatory's photo ID** (front & back)
3. If the signatory of the authorisation letter is an ACRA-listed Director/Partner, to additionally provide a copy of the company's ACRA Profile

* If the applicant is an ACRA-listed Director/Partner (except for sole proprietor), the authorisation letter needs to be endorsed by another ACRA-listed Director/Partner of the same company.
** Photo ID: NRIC or pass issued by the Ministry of Manpower e.g. employment pass.

To note: Applications with incomplete supporting documents will be rejected. In such cases, fresh applications will have to be submitted.

Allowed file types: jpg, jpeg, png, pdf, doc, docx, xls, xlsx
(Maximum file size is 2MB each)

1

<input type="checkbox"/>	File Name
<input type="checkbox"/>	Authorisation Letter (SONAR).pdf
<input type="checkbox"/>	ACRA Profile.pdf
<input type="checkbox"/>	Signatory NRIC (front + back).jpg

Declaration

By submitting this application, you declare that the information provided (including all attachments) is true and correct.

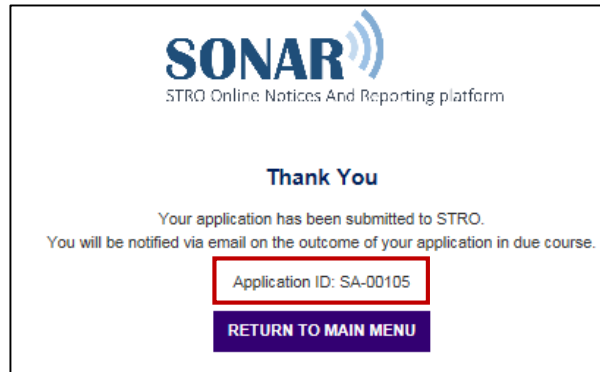
Confirmation

Are you sure you want to submit this application?

APPLY FOR ADMINISTRATOR USER RIGHT

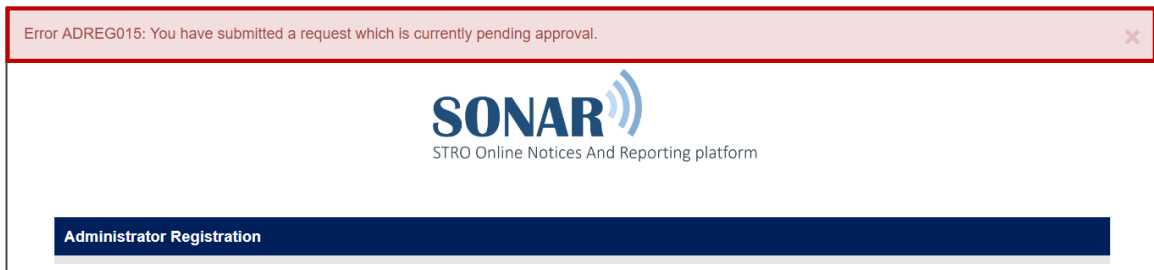
Administrator Registration – Acknowledgement

If your application is successfully submitted, you will be assigned an Application ID. Please provide your Application ID when making queries to STRO for us to better assist you.



The Administrator application process is complete. You will be notified on the outcome of your application via email. The approval process may take up to 10 working days.

! You will not be allowed to submit another administrator application while we are reviewing the submitted application. You will encounter the following error message.

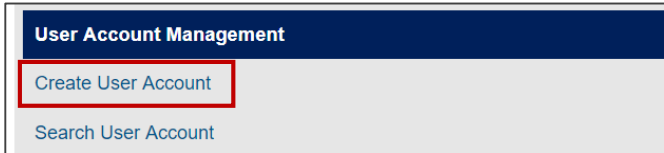


CREATE NON-ADMINISTRATOR USERS

Account Creation – Submitters and Reviewers

This section is a guide on how to create non-administrator accounts. [Click here](#) to learn how to create administrator accounts on SONAR.

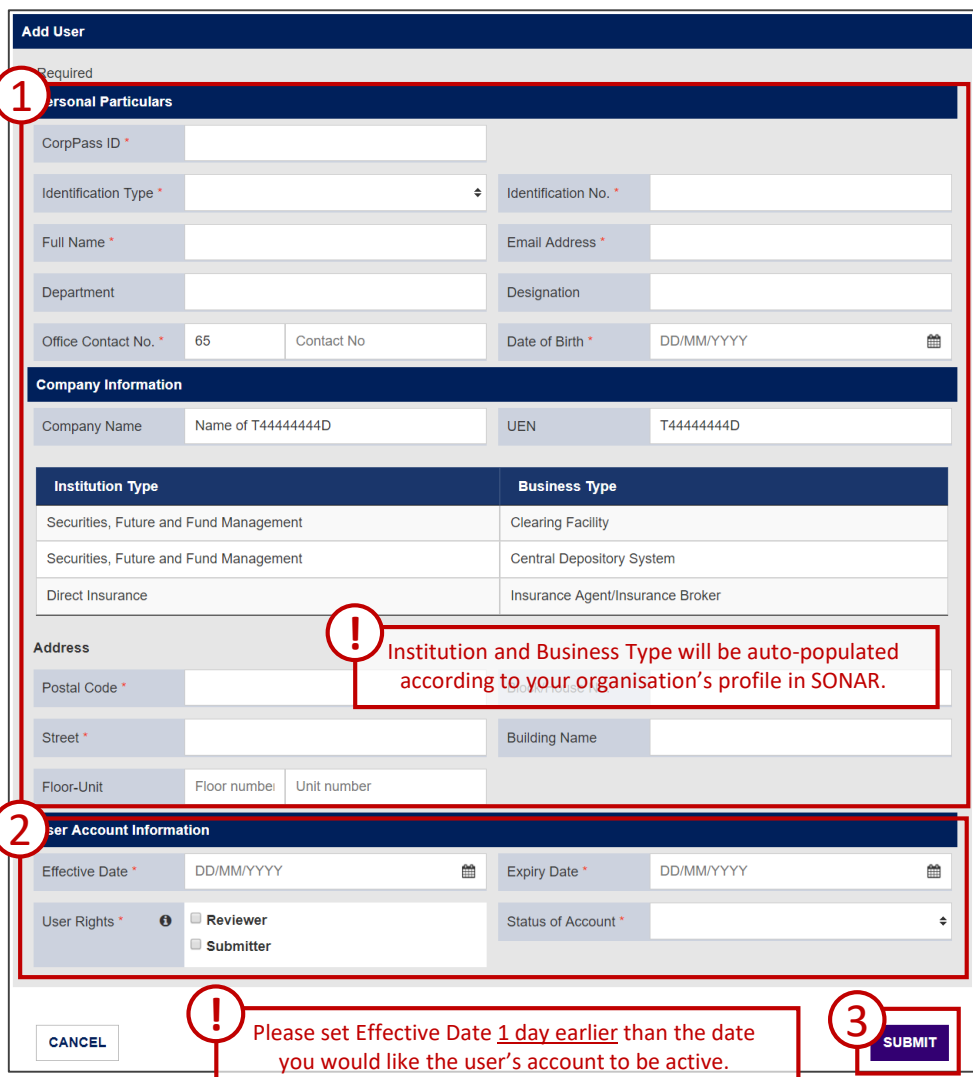
To begin, click on “Create User Account” under the User Account Management menu.



The screenshot shows a dark blue header with the text "User Account Management". Below the header is a light grey area containing two buttons: "Create User Account" (highlighted with a red box) and "Search User Account".

! Only users with the Administrator user right will be able to access User Account Management functions

1. Complete the required fields in the form
2. Indicate the effective period, status of account and user right(s) to be appointed
3. Click “SUBMIT”



The screenshot shows the "Add User" form with several sections and callouts:

- 1** Personal Particulars: This section includes fields for CorpPass ID, Identification Type, Identification No., Full Name, Email Address, Department, Designation, Office Contact No., Contact No., and Date of Birth.
- Company Information:** This section includes fields for Company Name, UEN, and a table for Institution Type and Business Type.
- Address:** This section includes fields for Postal Code, Street, Building Name, Floor-Unit, Floor number, and Unit number.
- 2** User Account Information: This section includes fields for Effective Date, Expiry Date, User Rights (Reviewer and Submitter), and Status of Account.

Callouts and explanatory text:

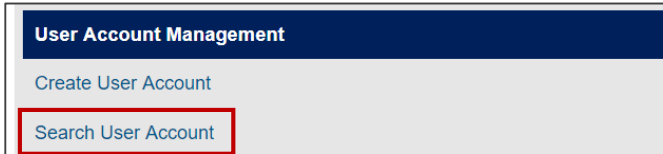
- !** Institution and Business Type will be auto-populated according to your organisation's profile in SONAR.
- !** Please set Effective Date 1 day earlier than the date you would like the user's account to be active.
- 3** SUBMIT

The user account will be created immediately. There is no approval process for non-administrator accounts.

SEARCH, EDIT AND DELETE USERS

Search SONAR Accounts

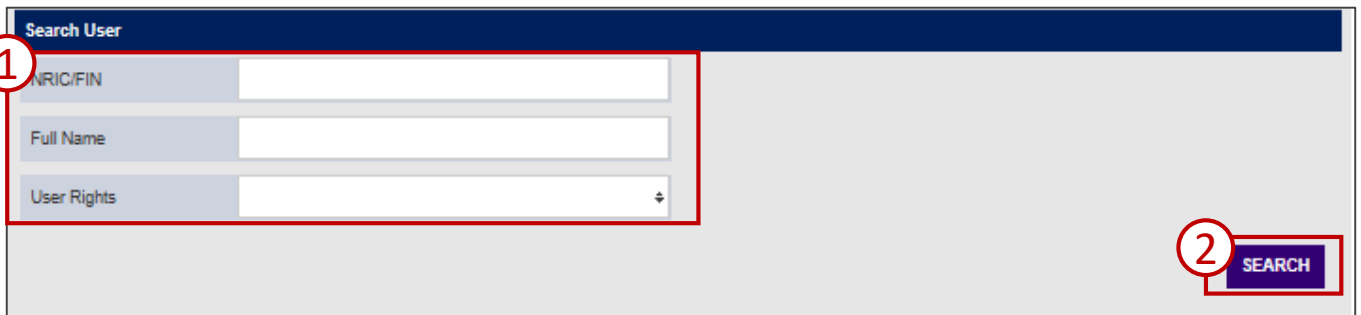
To retrieve the list of SONAR users in your organisation, click "Search User Account".



The screenshot shows a dark blue header with the text "User Account Management". Below the header are three menu items: "Create User Account", "Search User Account", and "Search User Account". The "Search User Account" item is highlighted with a red box.

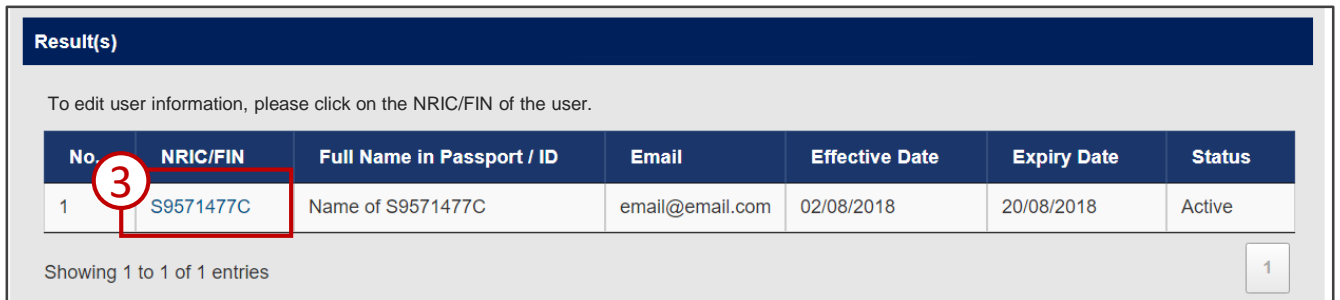
! Only users with the Administrator user right will be able to access User Account Management functions

1. Key in either the NRIC/FIN, Full Name or User Right of the user you would like to search for
2. Click "SEARCH"



The screenshot shows a "Search User" form with three input fields: "NRIC/FIN", "Full Name", and "User Rights". A red box labeled "1" highlights these fields. A "SEARCH" button is located at the bottom right, highlighted with a red box labeled "2".

3. The list of users that match your search parameters will be returned. Click on the NRIC/FIN of the user you would like to edit/delete



The screenshot shows a table with the following columns: No., NRIC/FIN, Full Name in Passport / ID, Email, Effective Date, Expiry Date, and Status. The first row is highlighted with a red box labeled "3".

No.	NRIC/FIN	Full Name in Passport / ID	Email	Effective Date	Expiry Date	Status
1	S9571477C	Name of S9571477C	email@email.com	02/08/2018	20/08/2018	Active

Showing 1 to 1 of 1 entries

SEARCH, EDIT AND DELETE USERS

Edit and Delete SONAR Accounts

You may make amendments to the user profile on this page.

1. Click "UPDATE" to save changes made to the profile
2. Click "DELETE" to delete this user's SONAR account

Personal Particulars				
CorpPass ID *	CPS9571477C			
Identification Type *	NRIC	Identification No. *	SXXXXXXXX	
Full Name *	Name of SXXXXXXXX		Email Address *	email@email.com
Department	Designation			
Office Contact No. *	65	61234567	Date of Birth *	24/06/2018
Company Information				
Company Name	Name of T44444444D		UEN	T44444444D
Institution Type	Business Type			
Securities, Future and Fund Management	Clearing Facility			
Securities, Future and Fund Management	Central Depository System			
Direct Insurance	Insurance Agent/Insurance Broker			
Address				
Postal Code *	123123		Block/House No. *	123
Street *	Sesame Street		Building Name	
Floor-Unit	Floor number	Unit number		
User Account Information				
Effective Date *	02/08/2018		Expiry Date *	20/08/2018
User Rights *	<input checked="" type="checkbox"/> Administrator <input checked="" type="checkbox"/> Reviewer <input checked="" type="checkbox"/> Submitter		Status Of Account *	Active

2 CANCEL **DELETE** **1** UPDATE

SUBMIT CASH MOVEMENT REPORTS (CMRs) – FORM NP 728

Submit CMRs on SONAR

SONAR will only accept submissions of the validated CMR Offline Forms.

1. To obtain a copy of the form template, click on “Cash Movement Report (CMR-NP728)” under the Blank Report Template(s) Menu.
2. To begin filing reports, click on “Upload Report” under the Report Menu

Name: Your Name
Name of Company: Your Company's Name
You are assigned as: Reviewer, Submitter, Administrator

User Account Management
Create User Account
Search User Account

Report Menu
Upload Report
View Bulletins
Search Submitted Report

Account Registration
Edit Administrator Rights for self

Blank Report Template(s)
Cash Movement Report (CMR-NP728)
Cash Transaction Report (CTR-NP759)
Suspicious Transaction Report (STR)

! If you have pre-registered as a SONAR user, please check that your assigned user right(s) are accurate. Please contact STRO if you notice any discrepancy or if you are reflected as an unregistered user.

! If prompted to “Open” or “Save As”, choose “Save As” and download the file to your local disk. You will encounter an error message if you open the file in your web browser.

3. In the form selection page that appears, select “Cash Movement Report (CMR-NP728)” in the drop-down list to file CMRs.
4. Click “NEXT”

Upload Report

Your name and NRIC will be auto-populated into the identification fields of the report(s), if applicable.

Please select a report type and click on 'Next'

Report Type: Cash Movement Report (CMR-NP728)

BACK TO HOME

NEXT

SUBMIT CASH MOVEMENT REPORTS (CMRs) – FORM NP 728

Submit CMRs on SONAR

Upload only validated CMR forms at the Upload Report screen

1. Click “ADD” to upload your form. Use the checkbox and click “DELETE” to remove uploaded documents
2. Click “UPLOAD”

Upload Report

Your name and NRIC will be auto-populated into the identification fields of the CMR report(s), if applicable.

Please click on 'Add' button to choose the relevant document and click on 'Upload' button to upload the document.
(Maximum file size is 2.5MB each and 90 characters for filename)

1

File Name

Sample CMR Form (Validated).pdf

! You may submit 1 file per submission

ADD DELETE

BACK

2 UPLOAD

! Make sure that your forms have been validated (validation status is green) before submitting them on SONAR

Particulars of Declarant Information on CBNI Declaration

Part III: Declaration and Submission Details

Please click on 'Validate Form'.
Form validation must be successful before it can be submitted

Validate Form

Validation Status **Validated successfully as of 10/08/2018 4:44:44 PM**

SUBMIT CASH MOVEMENT REPORTS (CMRs) – FORM NP 728

Submit CMRs on SONAR

If you upload erroneous files, you will be prompted on the error encountered.

1. Click on the “x” beside the file to remove the erroneous file or a file you do not wish to submit
2. Click on the file you wish to submit to preview them. You will notice that your name and NRIC will be auto-populated into the form. Please ensure that the information within the form is correct before submitting the form
3. Check on the declaration checkbox
4. Click “SUBMIT”

Sample Error Messages

The file uploaded is erroneous and will not be submitted.

Sample CTR Form.pdf

Error AEMWB006: Do not upload a different Form type from the Report Type you selected previously. Please cancel your transaction and try again with the correct Report Type.

The file uploaded is erroneous and will not be submitted.

Sample CMR Form (Not Validated).pdf

Error AEMWB008: Do not upload forms that have not been successfully validated. Please cancel your transaction and try again with a valid form.

Review Drafts

Please click on the file name to review the uploaded document(s).

All report(s) has been processed for your review.

S/N	File Name
1	Sample CMR Form (Validated).pdf

I declare that the information provided is true and correct

2 Name of person who submitted declaration ⓘ
Your Name

NRIC of person who submitted declaration ⓘ Date / Time the declaration was submitted ⓘ
S1234567D 01/08/2018 4:23:34 PM

Declaration

3 I declare I am submitting the above CMR(s) with my personal CorpPass ID.
I have reviewed the uploaded document(s) and confirmed that the uploaded data is accurate to the best of my knowledge.

CANCEL 4 SUBMIT

SUBMIT CASH MOVEMENT REPORTS (CMRs) – FORM NP 728

Submit CMRs on SONAR

Upon successful submission, you will receive a confirmation prompt. Click “OK” to download a zip file containing the official copy of your submitted report.

Confirmation

Your report(s) have been submitted. Please download a copy of submitted reports for your reference. Submitted reports will not be available for download after five calendar days from submission date. Please click ok to proceed to save a copy of all your submitted report(s).

You can also download an official copy of your submitted report by clicking on “DOWNLOAD ALL”. All successfully submitted reports will be issued a report number. **Please note that Submitted reports will only be retrievable for 5 calendar days upon submission. You are encouraged to download the reports before returning to the Main Menu.**

Submission of Reports

Note: The official CMR reports submitted will be available for download for 5 calendar days. Please download a copy for your internal records.

All report(s) has been processed for submission.

S/N	File Name	Status	Report No.
1	Sample CMR Form (Validated).pdf	Submitted	OF180801-1



You are encouraged to download the submitted reports before leaving this page. If you do not download the reports, you will encounter the following prompt.

Confirmation

Are you sure you want to leave this page without downloading the report? Declare to proceed or click 'Ok' to proceed to save a copy of all your submitted report(s) at the next dialog box.

SEARCH AND VOID SUBMITTED REPORTS

Retrieving and Voiding Submitted Reports on SONAR

To retrieve a list of submitted CMRs and to void submitted reports, click on “Search Submitted Report” under the Report Menu.

The screenshot shows a user profile section with the following information: Name: Your Name, Name of Company: Your Company's Name, and You are assigned as: Reviewer, Submitter, Administrator. Below this are three main menu categories: 'User Account Management' with links for 'Create User Account' and 'Search User Account'; 'Report Menu' with links for 'Upload Report', 'View Bulletins', and 'Search Submitted Report' (which is highlighted with a red box); and 'Account Registration' with a link for 'Edit Administrator Rights for self'. At the bottom, there is a 'Blank Report Template(s)' section with links for 'Cash Movement Report (CMR-NP728)', 'Cash Transaction Report (CTR-NP759)', and 'Suspicious Transaction Report (STR)'.

! Submitters will only be able to retrieve and void reports submitted by himself/herself. Reviewers will be able to retrieve and void all reports submitted by the organisation.

1. Select the Report Type you would like to search (Cash Movement Reports)
2. Indicate either the report number or date submitted (Report No. supports partial search)
3. Click “SEARCH”

The screenshot shows the 'Search Submitted Form' with the following fields and instructions: A legend indicates that an asterisk (*) denotes a required field and that at least one field is required. The instruction states: 'Please select the type of search and provide the relevant details. Click on 'Search' to fetch the results.' There are four input fields: 'Report Type *' (circled with 1), 'Report No. #' (circled with 2), 'Date From #' (with a calendar icon and DD/MM/YYYY format), and 'Date To #' (with a calendar icon and DD/MM/YYYY format). A 'SEARCH' button (circled with 3) is located at the bottom right of the form.

SEARCH AND VOID SUBMITTED REPORTS

Retrieving and Voiding Submitted Reports on SONAR

The list of CMRs that match your search parameter(s) will be generated.

1. Click on the Official Report to download a copy of the CMR (available for 5 calendar days)
2. Click on the Report No. to void the CMR (able to void between the 3rd day and 8th day of submission)

! **Illustration:**
CMR OF180810-18 was submitted on **Monday**.
The report can be downloaded from **Monday to Friday**.
The report can be voided from **Wednesday to the next Monday**.

Search Submitted Form

* Required
At least one field is required

Please select the type of search and provide the relevant details. Click on 'Search' to fetch the results.

Report Type *	Cash Movement Report (CMR-NP728)	Report No. #	OF180810-18
Date From #	DD/MM/YYYY	Date To #	DD/MM/YYYY

SEARCH

Result(s)

Note: Submitted CMR reports are available for download for up to 5 calendar days. Status of submitted CMR reports is available for searching for up to 5 years.
To view the submitted CMR, please click on the relevant link related to the submitted CMR record.

Submitted Date	Report No.	Submitted By	Uploaded By	Status	Official Report
10/08/2018	OF180810-18	Name of R00CL7266H S9990676F	Name of R00CL7266H S9990676F	Submit	OF180810-18.pdf

Showing 1 to 1 of 1 entries

! Please allow for a 5 to 10 minute delay after submission for your submitted report to appear on the search results.

SEARCH AND VOID SUBMITTED REPORTS

Retrieving and Voiding Submitted Reports on SONAR

A void button will appear for CMRs that are within the voiding window period.

1. Click on "CLICK HERE TO VOID REPORT"
2. Enter your reason(s) for voiding the CMR
3. Check the declaration checkbox
4. Click "VOID"
5. Click "VOID" again in the confirmation prompt
6. You will receive a confirmation message on the next page

Void Submitted CMR	
Submitted Date	10/08/2018
Report No.	OF180810-18
Submitted By	Name of R00CL7266H S9990676F
Name of Declarant	Name of R00CL7266H S9990676F
Status	Submitted
Submitted Report	OF180810-18.pdf

1 [CLICK HERE TO VOID REPORT](#)

! Can't find the void button? It may be because of the following reasons:
1. Your report is not within the void period (3rd – 8th day of submission)
2. The report has already been voided (check the [Status](#) of report)

2 Void Remark *
Reason for Voiding (E.g. The information is wrong and I have submitted a new CMR with correct information: [OF180810-19](#))
Minimum Characters: 10


3 Declaration
I declare I am aware that voiding of submitted report is irreversible.

4 [VOID](#)

Confirmation ×

Are you sure you want to void the submitted report?

5 [VOID](#)

SONAR 
STRO Online Notices And Reporting platform

6 **Thank You**
Form has been successfully voided.
Report No: OF180810-18

VIEW BULLETINS AND ALERTS

View Bulletins and Alerts on SONAR

A list of the latest bulletins and alerts will be displayed on your Homepage upon logging in. You may either click on the date for each bulletin to view the detailed contents and attachment(s) or click on "View Bulletins" under the Report Menu to view all bulletins and alerts.

The screenshot shows the SONAR user interface. On the left, there are several navigation menus: "User Account Management" (with links for "Create User Account" and "Search User Account"), "Report Menu" (with links for "Upload Report", "View Bulletins" (highlighted with a red box), and "Search Submitted Report"), "Account Registration" (with link "Edit Administrator Rights for self"), and "Blank Report Template(s)" (with links for "Cash Movement Report (CMR-NP728)", "Cash Transaction Report (CTR-NP759)", and "Suspicious Transaction Report (STR)"). On the right, there is a "Bulletins" section with a search bar "Ask Jamie @ SPF (Beta)" and a dropdown menu "Type your question ...". Below this is a table of bulletins:

Date	Bulletin Content
07/08/2018	Please download the attachment to view Suspicious...
07/08/2018	Bulletin Content
07/08/2018	Bulletin Content
07/08/2018	Bulletin Content
03/08/2018	Bulletin Content

This block shows a detailed view of a bulletin entry. It includes a "Bulletin" header and a table with the following information:

Bulletin	
Date	07/08/2018
Title	Suspicious Indicators for Financial Institutions
Content	Please download the attachment to view Suspicious Indicators
Attachment	Suspicious_Indicators_for_Financial_Institutions.pdf



Click on the Attachment file names to download the documents.

TECHNICAL REQUIREMENTS

Compatible Web Browsers

SONAR platform has been tested to be compatible with the following web browsers:

- Internet Explorer 11
- Microsoft Edge
- Mozilla Firefox 50+
- Google Chrome 60+



We recommend using a private browser and clearing your cache each time before starting a new session on SONAR.

To optimise your experience, you may wish to check with your IT department to ensure that the following settings have been made on your organisation's workstations and proxy servers.

Proxy Server Settings

- Allow internet traffic from the domain <https://eservices.police.gov.sg>
- Proxy server should not terminate or refresh internet access sessions automatically

Internet Explorer Settings

- Enable cookies
- Do not use the <Back>, <Forward> and <Refresh> buttons on the internet explorer (IE) browser or use "Ctrl + N" to launch a new IE window when the SONAR application is open. Keyboard shortcuts such as <Backspace> to go to the previous page will also cause your session to be terminated prematurely.

Compatible Adobe Readers

The new form has been tested to be compatible with the following Adobe software(s):

- Acrobat DC Version 15+ (Available for free on the Adobe website)
- Acrobat 11+

Do also install the necessary Adobe Font Pack(s) to use certain font type(s) in the form (available for free on the Adobe website).